



Quality Policy

Sustainability at Saica starts with the company's values: we care for the future, we provide value and we accept challenges. Saica's Board of Directors and the other Governing Bodies of the company are committed to ensuring that these values guide our decision-making and integrate sustainability into our culture.

We define quality as the agile fulfilment of the needs, requirements and expectations of our customers and other stakeholders.

This policy, applicable to Saica's centres, services and operations, is defined by the vision and values that govern our activities. It represents a commitment understood and adopted by all employees.

Our commitments are leading the way towards excellence:



By following these principles, all Saica employees contribute to customer satisfaction and, consequently, to the company's leadership in the packaging and waste management sector.

Susana Alejandro Balet

President & CEO
Saica Group
28/10/2024

Enrique de Yraolagoitia

Board Secretary & Managing Director
Saica Group
28/10/2024